




OUR TRUSTED PARTNER APPROACH





 **Analysis & Technical advice**
At ICT Group we have 30 years of Container Terminal Experience. Our broad knowledge helps us analyse complex technical problems and deliver efficient and effective solutions.

 **Offer**
We provide high quality offers that are insightful and transparent to the customer. We can quote fixed price or on a time & material base. At ICT group we deliver what we promise.

 **Integrate in the existing situation**
At ICT Group we are used to work in mission critical systems. Thanks to our expertise in system integration by linking IT and OT, we have a clear process for installing in the customer environment.

 **Proof of value**
In our proof of concept we can demonstrate the technique combined with the connections. This way we can guarantee a fast and safe development and proof the value of the advised solution to convince stakeholders.

 **Realisation**
Our highly qualified personnel is experienced in DevOps and work on an agile/scrum base. The customer is closely involved during the process. Thanks to this cooperation we build the right thing.

 **24/7 Service**
Our maintenance team provides 24/7 Support & Managed services to guard the mission critical system. The customer has insight during the entire process.